## **CONDITION OF CONCERN**

On the affected vehicles, the impeller in the low-pressure fuel pump may become deformed causing fuel pump failure. Fuel pump failure may result in engine no start and/or stall, increasing the risk of a crash. Drivers may notice this defect by a check engine light, and/or rough engine operation.

## **OUTLINE OF REPAIR**

Improved low pressure fuel pump will be installed on the subject vehicles.

Please refer to the Repair Procedure document on MGSS for further details.

## **SUBJECT VEHICLES**

Model	Subject VIN range	Subject production date range
2018-2019MY	JM3KF**** J* 387268 – 476254	From April 3, 2018 through
CX-5	JM3KF*** K* 500024 – 514334	October 27, 2018
2018MY	JM1GL**** J1 313085 – 329168	From April 6, 2018 through
Mazda6	JWTGL JT 313083 = 329108	October 24, 2018
2018-2019MY	JM3TC**** J0 229736 – 237357	From April 16, 2018 through
CX-9	JM3TC**** K0 300008 – 308082	October 17, 2018
2019MY	JM1DK**** K* 403654 – 428073	From April 10, 2018 through
CX-3	JMTDK K 403034 = 428073	November 6, 2018
2018-2019MY	JM1ND**** J0 205791 – 206202	From April 5, 2018 through
MX-5	JM1ND**** K0 300011 – 303267	October 29, 2018
2018MY	JM1BN**** J1 191050 – 198901	From May 7, 2018 through
Mazda3	JIVITON	October 1, 2018
2019-2020MY	3MDDJ**** KM 309487 – 316139	From November 1, 2018 through
Mazda2	3MDDJ**** LM 400466 – 401990	January 13, 2020

The asterisk symbol "\*" can be any letter or number.

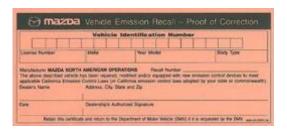
## **OWNER NOTIFICATION**

Mazda will notify U.S. owners by first class mail no later than January 8, 2021.

#### PARTS INFORMATION

Description	Part Number	Quantity	Applicable Model	Note	Scrap
	PEY1-13-350		Mazda3 (BN)		
	PEY3-13-350		CX-5 (KF), Mazda6 (GL), CX-3 (DK), MX- 5 (ND) 2.0 or 2.5 Non Turbo engine		
Fuel Pump Kit	PYY1-13-350	1	CX-5 (KF), Mazda6 (GL) CX-9 (TC)FWD 2.5 Turbo		Yes
	PYY2-13-350		CX-5 (KF) AWD 2.5 Turbo CX-9 (TC) AWD 2.5 Turbo		
	P5Y1-13-350		Mazda2 (DJ)		
Gasket	BBM2-42- 166A	1	CX-5 (KF), Mazda6 (GL), CX-9 (TC), MX- 5 (ND), Mazda3 (BN)		Yes
	DA8A-42- 166		CX-3 (DK), Mazda2 (DJ)		
Campaign Label	9999-95-	1=50		Obtain in	
Vehicle Emission Recall Proof of Correction Certificate *	065A-06 9999-95- ERPC-99	labels 1=50 certificates		Mazda e- Store (no charge)	N/A

**Note:** Please refer to the subject VIN list for applicable part number for each VIN.



\*California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers must provide customers a *Vehicle Emission Recall – Proof of Correction Certificate* (*p/n 9999-95-ERPC-99*) upon completion of the recall.

## WARRANTY CLAIM PROCESSING INFORMATION

NOTE: All repair times below (which are equal to warranty time) include draining fuel if needed for repair when the fuel level is 3/4 to full.

Also, any additional parts require pre-authorization prior to repairing the vehicle.

If there are tanks screws rusted requiring tank replacement, please send to Dealer Recall Help with photos and part numbers you need. We will advise next steps after reviewing.

For CX-5 (KF)	Replacement of fuel pump	
Process Number	AM039A	
Symptom Code	99	
Damage Code	99	
Causal Part No. & Quantity	PYY1-13-350 FWD Turbo, PYY2-13-350 AWD Turbo, or PEY3-13-350 Non Turbo & 1	
Related Part No. & Quantity	ВВМ2-42-166А & 1 рс	
Labor Operation Number	XXT83XRX	
Labor Hours	0.9 Hrs	

For MAZDA6 (GL)	Replacement of fuel pump	
Process Number	AM039A	
Symptom Code	99	
Damage Code	99	
Causal Part No. & Quantity	PYY1-13-350 Turbo or PEY3-13-350 Non-Turbo & 1	
Related Part No.& Quantity	BBM2-42-166A & 1	
Labor Operation Number	XXT83ARX	
Labor Hours	0.8 Hrs	

For CX-9 (TC)	Replacement of fuel pump (2WD)	Replacement of fuel pump (4WD)	
Process Number	AM039A		
Symptom Code	99		
Damage Code	99		
Causal Part No. & Quantity	PYY1-13-350 FWD & 1	PYY2-13-350 AWD & 1	
Related Part No. & Quantity	BBM2-42-166A & 1		
Labor Operation Number	XXT83ERX	XXT83HRX	
Labor Hours	1.0 Hr	1.2 Hrs	

For CX-3 (DK)	Replacement of fuel pump	
Process Number	AM039A	
Symptom Code	99	
Damage Code	99	
Causal Part No. & Quantity	PEY3-13-350 & 1	
Related Part No.& Quantity	DA8A-42-166 & 1	
Labor Operation Number	XXT83ARX	
Labor Hours	0.8 Hrs	

For MX-5 (ND)	Replacement of fuel pump (for Convertible top)	Replacement of fuel pump (for Retractable top)	
Process Number	AM039A		
Symptom Code	99		
Damage Code	99		
Causal Part No. & Quantity	PEY3-13-350 & 1		
Related Part No. & Quantity	BBM2-42-166A & 1		
Labor Operation Number	XXT83ARX	XXT83XRX	
Labor Hours	1.5 Hrs	1.7 Hrs	

For MAZDA3 (BN)	Replacement of fuel pump	
Process Number	AM039A	
Symptom Code	99	
Damage Code	99	
Causal Part No. & Quantity	PEY1-13-350 & 1	
Related Part No.& Quantity	BBM2-42-166A & 1	
Labor Operation Number	XXT83ARX	
Labor Hours	0.8 Hrs	

For Mazda2 (DJ)	Replacement of fuel pump	
Process Number	AM039A	
Symptom Code	99	
Damage Code	99	
Causal Part No. & Quantity	P5Y1-13-350 & 1	
Related Part No.& Quantity	DA8A-42-166 & 1	
Labor Operation Number	XXT83ARX	
Labor Hours	0.8 Hrs	

## **RENTAL CAR INFORMATION**

Rental expenses exceeding the two-day limit will require prior Warranty Department Authorization, regardless of the reason, as outlined in the Mazda Rental Car Reimbursement Program policy.

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less, so the next customer can receive the same experience.

# **Rental Car Warranty Claim Information**

	MCVP Vehicle Preferred	Rental Agency Vehicle	
Warranty Type Code		A	
Symptom Code		99	
Damage Code	N/A  MCVP does not require claim submission	99	
Part Number Main Cause		5555-53-21KR	
Part Quantity		0	
Labor Operation Code		MM024XRX	
Labor Hours		0	
Sublet – Rental Car			
Sublet Invoice		Number from Rental Invoice	
Number		or Dealer Purchase Order	
Sublet Type Code		Enter "Z9" (other)	
Sublet Amount		Up to \$30.00 per day for	
		the number of days	
		customer had rental car	
Sublet Text		Number of days rental car	
		was supplied to customer	